

**COUNCIL PLAN**

|                              |   |
|------------------------------|---|
| Relevant Portfolio Holder    | Councillor G. N. Denaro – Leader of the Council and Portfolio Holder for Finance, ICT, HR and Enabling Services |
| Portfolio Holder Consulted   | Yes   |
| Relevant Head of Service     | Deb Poole, Head of Business Transformation  |
| Ward(s) Affected             | All   |
| Ward Councillor(s) Consulted |   |
| Key Decision                 |   |

**1. SUMMARY OF PROPOSALS**

- 1.1 To agree the Council Plan, including actions relating to the Council's strategic purposes.

**2. RECOMMENDATIONS**

- 2.1 **Cabinet is asked to RECOMMEND to the Council**

**that the Council Plan attached at Appendix 1 be approved.**

**3. KEY ISSUES**

**Financial Implications**

- 3.1 The transformation programme that the Council has embarked upon led to the development of the strategic purposes documented in the Council Plan. As the programme continues, finances will start to become aligned with these purposes and the priority actions contained within the Council Plan, allowing the Council to be more responsive to our customers' needs.

**Legal Implications**

- 3.3 There are no legal implications arising directly from this report.

**Service / Operational Implications**

- 3.5 The Council Plan and the strategic purposes contained within it will help to set the direction for the Council and how it works with its partners. Service areas will be working towards these purposes and the priority actions, supported by operational purposes and measures to ensure that everything we do relates to the demands and needs of our customers. The Council Plan will be supported by

an implementation plan, including measures, barriers and ownership, to ensure that the actions within the Council Plan are delivered.

**Customer / Equalities and Diversity Implications**

- 3.7 The strategic purposes set out in the Council Plan are all designed to be from our customers perspective, in order for their needs to be the driver for all that we do. The corporate principles also highlight the importance of understanding and listening to our customers, whilst providing excellent customer care at all times. When approved, the Council Plan will be published on the Council's website and the ORB.
- 3.8 There are no equality and diversity implications arising directly from this report; however, the customer focus referred to above is designed to understand the individual needs of our customers and as such empower officers to meet those needs, which would include specific issues relating to equality and diversity.

**4. RISK MANAGEMENT**

- 4.1 By publishing a Council Plan the strategic direction of the Council will be clear to employees, Members and the public and as such will support the management of risks identified around the delivery of the strategic purposes, robust decision making and the accuracy/effectiveness of performance data.

**5. APPENDICES**

Appendix 1 - Council Plan

**AUTHOR OF REPORT**

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